

Frequently Asked Questions

What sets Relocations Services Group apart from their competitors?

- Relocation Services Group are independent and therefore its commitment is to FSNA and its members - not the moving company, the real estate company, or lending institution
- While competitors may charge a coordination fee, Relocation Services provides a cash rebate to members on real estate transactions including purchases
- They are a full service benefit provider for all members relocation needs
- They are dedicated to long-term success and customer satisfaction
- They provide their services at no cost or obligation

How do I get money back from a real estate transaction?

- It's easy, but you have to call Relocation Services **first**. Before talking to a real estate agent about selling your current home or buying another, simply call Relocation Services first so that they can make the referral call to the real estate agent of your choice. After your purchase or sale closes, Relocation Services will send you a "Cash Back" cheque.

Can I use a realtor or moving company of my choice?

- Yes, but to qualify for the "Cash Back", Relocation services must make contact on your behalf.

Is there any cost to using the Real Estate "Cash Back" program?

- No, the service is free to FSNA members and their family members.

Does the program apply to other real estate such as cottages, vacant land or commercial property?

- Yes, it applies to all of these.